

Theory of Change Template

Sets out how to deliver on your social purpose

Principles (Values that underpin the service) * _____ * _____ * _____

Broader Goals (The vision and ambition)

A larger societal impact that this service helps contribute to.

*EXAMPLE
Happy and connected community*

Above the line: What your service contributes to, but is not responsible for

Below the line: What your service achieves and is responsible for

End of Program Outcomes (Direct results of service activities)

A change in a person's life or behaviour.
Or A key benefit or improvement for people, orgs or systems.

Friendly social interaction brightens their day. This cafe feels familiar

Key Activities (Actions that prompt change)

A specific activity within the service that leads to a better outcome.

Staff provide friendly greeting, by name, to every customer

If it gets tricky: Start here! This is what you already do.